



# APOGEE HEALTH PARTNERS

## Network **UPDATES** – October 2021

### ILLINOIS MEDICAID/MMAI MANAGED CARE UPDATES:

**REMEMBER to register for the MCO PROVIDER PORTALS to access eligibility, claims status, authorizations and more!**

#### ***CENTENE-MERIDIAN***

Website: [ilmeridian.com](http://ilmeridian.com)

Meridian telephone number: 1-866-606-3700 (TTY711).

#### ***COUNTYCARE***

Website: [CountyCare.com](http://CountyCare.com)

CountyCare telephone number: 1-312-864-8200.

#### ***AETNA BETTER HEALTH of ILLINOIS***

Website: [aetnabetterhealth.com/Illinois-medicaid](http://aetnabetterhealth.com/Illinois-medicaid) or [aetnabetterhealth.com](http://aetnabetterhealth.com) and select State of Illinois

Aetna Better Health telephone number: 1-866-329-4701

#### ***APOGEE MEMBER LIST AVAILABLE ELECTRONICALLY:***

The enclosed Apogee member list is in the new format implemented earlier this year. The new format allows Apogee to send a PCP member list electronically through SECURE email.

PCPs can email a request to [dobermeyer@apogeehp.com](mailto:dobermeyer@apogeehp.com) to receive their monthly member list from Apogee electronically.

### HEDIS QUALITY MEASURES AND UPDATES:

**October is Breast Cancer Awareness month! Please outreach to patients to schedule them for their mammograms. Also, let's focus not just on breast cancer screenings, but all appropriate cancer screenings as we near year's end.**

#### **REMINDERS:**

Remember to add CPTII codes to document services such as receiving HbA1c results and controlling blood pressure. CPTII codes are informational **only** and should not have a dollar/fee attached to them.

#### **Social Determinants of Health (SDOH):**

Remember that SDOH documentation impacts health equity. SDOH ICD-10 are found in diagnosis codes Z55.0-Z65.9. Patients may be uncomfortable, but during an E&M visit physicians and staff should try to delicately ask questions surrounding if they have enough food, clean drinking water, a place of residence, etc. This documentation is important to report in the EMR (or EHR) and on the insurance claim so that care management and/or community programs can be implemented.

For example, the CDC reports that 1 in 4 adults with Advanced Chronic Kidney Disease is food insecure (CDC.gov. March2020. *Chronic Kidney Disease Surveillance system*).